

PMA



Preventative Maintenance Agreement

A unique service from Electronics2You offering peace of mind for your electronic lifestyle.

THIS GUIDE INCLUDES INFORMATION ON:

The importance of having a Preventative Maintenance Agreement

A list of services available that can be customized to suit your needs including:

- Loaner equipment
- Remote servicing
- Online and phone support
- Extended warranty labor
- Control4 options

Have questions? Give us a call at (910) 397-0953
or visit us online at www.electronics2you.com

electronics2you
SIGHT. SOUND. SIMPLICITY.



Preventative Maintenance Agreement

PROVIDED BY ELECTRONICS2YOU

You have just made a significant investment in the latest technology. Make sure you protect it.

Your product comes with the standard manufacturers' warranty but now you can purchase Electronics2You's Preventative Maintenance Agreement and avoid costly downtime. You can extend your coverage for a fraction of the cost of your initial investment and have the support and service from Electronics2You that you deserve.

Some of the benefits of our program

- Reduction in downtime due to component failure
- Correcting small problems before they become large or costly ones
- Maximization of component and equipment life spans
- Providing loaner equipment upon component failure to further maximize your room productivity

Electronics2You offers you support when you need it.

Please give us a call at (910) 397-0953 or visit www.electronics2you.com for more information on our company, our products and our services.

We sincerely look forward to serving your Audio/Visual product and service requirements.





Preventative Maintenance Agreement

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Standard Service Plan

\$240
PER YEAR

- Unlimited & free telephone tech support during our operating hours
- Free “refresher” system operation training sessions (30 mins max)
- Loaner equipment provided on products stocked by Electronics2You
- Extended warranty on labor to 5 years from purchase date
- Free remote log-in service when applicable
- Free removal/disposal/recycle of old components (additional trip not included)
- Removal and reinstallation of serviced equipment
- One annual scheduled preventative maintenance service calls which includes the following services:
 - Check all settings & adjust if needed
 - Update all applicable firmware
 - Upgrade consultation

Control4 Option

- Includes 1 year of Control 4's 4sight online subscription
- Includes 1 annual system firmware update
- Includes wireless network tune-up
- Includes programming changes for channel lineup as required by your provider

\$150

What is 4sight?

A subscription to 4Sight gives you the ability to securely monitor and control your home from any internet connection in the world. It also includes event-based email alerts for anything that happens in your home, such as the garage door being left open or the lights being left on during the day. With a subscription to 4Sight, you'll always be in touch with your home, and your home will always be in touch with you.

Buy the plan today and get the freedom to function.

Unlimited Phone Support

Simply call us for service at a time convenient for you (see terms & conditions).





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PMA order form

A credit card is required to start your PMA contract with Electronics2You. Please check the services you would like and fill in the credit card information below then give this document to one of our employees or send it by mail to:

Electronics2You
5019 Carolina Beach Rd.
Wilmington, NC 28412

Please check the services you want:

Annual Service Plan **\$240** (per year)

Control4 Option **\$150** (per year)

Billing information:

Card type:



Card #:

Security Code:

Exp. Date

First Name:

Last Name:

Address:

Suite/
Apt #:

City:

State:

Zip:

Phone #:

Email Address: